

**ADULT AND COMMUNITY POLICY DEVELOPMENT AND SCRUTINY
COMMITTEE**

Minutes of the meeting held at 6.45 pm on 25 January 2011

Present:

Councillor Judi Ellis (Chairman)
Councillor Roger Charsley (Vice-Chairman)
Councillors Reg Adams, Ruth Bennett, Peter Fookes,
William Huntington-Thresher, Diana MacMull,
Charles Rideout and Diane Smith

Dr Angela Bhan, Angela Clayton-Turner, Richard Lane,
Leslie Marks, Lynne Powrie and Gill Rose

Also Present:

Councillor Graham Arthur

**68 APOLOGIES FOR ABSENCE AND NOTIFICATION OF
ALTERNATE MEMBERS**

Apologies were received from Mr Keith Marshall.

69 DECLARATIONS OF INTEREST

In respect of Item 13, Councillor Judi Ellis declared that her father was a resident of a care home in the Borough. Councillor William Huntington-Thresher declared that he was a board member of Broomleigh. In relation to item 9f, Councillor Peter Fookes declared that he was a Trustee of Age Concern Bromley. In respect of item 10, Mr Richard Lane declared that his wife was an employee of South London Healthcare Trust.

**70 QUESTIONS FROM COUNCILLORS AND MEMBERS OF THE
PUBLIC ATTENDING THE MEETING**

Three questions were received from Mrs Jean Stout, Chairman of Community Care Protection Group and these are attached at Appendix A.

**71 MINUTES OF THE MEETING OF ADULT AND COMMUNITY
SERVICES PDS COMMITTEE MEETING HELD ON 2
NOVEMBER 2010**

RESOLVED that the minutes of the meeting held on 2nd November 2010 be agreed.

**72 MATTERS ARISING FROM PREVIOUS MEETINGS
 Report LDCS11008**

The Committee considered a report providing an update on the progress made on recommendations from previous meetings.

Referring to Minute 60A, the Chairman reported that Bromley Council had staff based in hospitals in other boroughs, such as Lewisham Hospital.

In reference to Minute 65, the Chairman reported that the way the Committee considered health scrutiny was under review. Health scrutiny had become an increasingly big issue for the Committee. The Chairman reported that she was looking to have a meeting with Bromley LINK and representatives from the Health Trusts. The proposal was to have two daytime meetings a year with the Health Trusts attending. The Chairman hoped that the first meeting could take place in May/June 2011 in order for South London Healthcare Trust to report back on the CQC inspection.

RESOLVED that the progress on recommendations made at previous meetings be noted.

73 PRESENTATION: BBA SELF ADVOCACY PROJECTS

Representatives, David Barnett and Matthew Froude, from Bromley and Bexley Advocacy Project gave a presentation to the Committee focusing on the Self Advocacy work that was being undertaken across the Borough. The presentation is attached at Appendix B.

The Chairman asked about the number of people who were actively involved in the meetings held across the Borough, and the Committee was told that there were 20 people who regularly attended the meetings. The Committee heard that there was no charge for participants to attend the 'Speaking Up Together' groups.

In response to a question regarding whether Bromley Sparks had an active role on the various boards, representatives confirmed that members of Bromley Sparks felt supported in influencing the decisions and recommendations that had been made.

A Co-opted Member highlighted the growth of Bromley Sparks since it was established nearly ten years ago, and underlined the positive support that it had provided to its Members.

The Chairman thanked David and Matthew for their presentation to the Committee.

74 QUESTIONS TO THE ADULT AND COMMUNITY PORTFOLIO HOLDER FROM MEMBERS OF THE PUBLIC AND COUNCILLORS ATTENDING THE MEETING

No questions were received.

75 PORTFOLIO HOLDER DECISIONS TAKEN SINCE THE LAST MEETING

The Committee noted decisions that had been taken by the Portfolio Holder since the last meeting.

76 PRE-DECISION SCRUTINY OF ADULT AND COMMUNITY PORTFOLIO REPORTS

The Portfolio Holder provided the Committee with an update of Portfolio events:

- The Third Sector Compact had been signed;
- The Council had held four public meetings which had been well attended;
- The Portfolio Planning Day had been held at the end of November 2010 and the Portfolio Holder thanked all those who had attended the conference.

Over the coming weeks the Portfolio Holder was intending to undertake the following engagements:

- Attending the Later Life Conference in London; and
- The Thyme Out Celebrations on Friday 28th January 2011.

The Portfolio Holder reported that the Extra Care Housing Schemes were progressing ahead of schedule and Members of the Committee had visited the Crown Meadow Court scheme to see the services available.

The Shadow Health and Wellbeing Board had been operating since last year and was now expanding to incorporate representatives from both Community Links Bromley and the Bromley Local Involvement Network (LINK). The Portfolio Holder stressed that it was important that the newly established Health and Wellbeing Board did not duplicate the work of existing Boards and Forums.

Turning to the Local Government Finance Settlement, the Portfolio Holder stressed that there were going to be many challenges ahead, but Members and Officers would do all they could to maintain frontline services. The Portfolio Holder also highlighted that the Adult and Community Portfolio currently accounted for 50% of the Council's overall budget, and this proportion was likely to increase in the coming years.

**A) SUPPORTING INDEPENDENCE IN BROMLEY: PROMOTING TECHNOLOGY
Report ACS11002**

The Portfolio Holder introduced a report which provided an update on the progress made toward achieving a web-based information, advice and guidance system, as part of the Supporting Independence Programme. The report outlined the joint work undertaken with Bromley Libraries and the Field Studies Centre to utilise Future Jobs Fund candidates to support the work.

The Project Manager (Universal Services) reported to the Committee that five young people from the Future Jobs Fund were now working in the Central Library and another five were split between Beckenham and Orpington Library. Bromley Council was currently working within a consortium of other local authorities who were developing the system however; Bromley had developed the system to a greater extent than any other local authority.

A Member congratulated Officers on the implementation of a very positive scheme and asked whether in the future more local libraries could be part of the scheme. The Project Manager (Universal Services) reported that the possibility of extending the scheme to other libraries across the Borough was being considered for the next phase of the scheme. The Committee was also informed that the scheme could eventually be extended to day centres, but detailed communications plans would have to be developed before this could happen. The communications plan would also identify where support for people using the system could be targeted.

A Member highlighted a small inaccuracy on page 56 of the report, 96% of people had access to the internet at *home and work* whilst 70% of people had home access to the internet.

In response to a question regarding the ongoing costs of the system, the Director ACS stressed that evaluation of the options available had demonstrated that this was the most cost-effective route to follow and that the details had been thoroughly scrutinised by Officers. He added that it was important to measure the website's impact in order to track the benefits and potential cost efficiencies.

RESOLVED that the Portfolio Holder be recommended to endorse the overall strategy of delivering information, advice and guidance via a web-based portal and through Bromley's libraries.

**B) PORTFOLIO PRIORITIES AND PERFORMANCE FRAMEWORK FOR 2011- 2012
Report ACS11003**

The Portfolio Holder introduced a report outlining the emerging priorities for 2011-2012 following the Portfolio Planning Day held in November 2010,

and in the context of the proposed new performance assessment framework for adult social care recently announced by the Government.

The Portfolio Holder highlighted that promoting well-being would remain a constant theme running through the coming year and that the outcomes from the Portfolio Planning Conference were being developed into the Portfolio Plan.

The Information Systems and Performance Manager highlighted that that an Annual Report would have to be completed and reported to the PDS Committee however; this would incorporate much of the statistical information already presented to the Committee. The seven key social care principles outlined in the Government "Vision for Adult Social Care" were in line with the Council's current priorities.

RESOLVED that the Portfolio Holder be recommended to:

- 1. Note the areas of priorities resulting from the Portfolio Planning Conference;**
- 2. Note the proposed Outcome Based Assessment Framework currently under consultation by the Government;**
- 3. Note the outcome of the Annual Performance Assessment for Adult Social Care 2009/10 – Performing Well.**

C) BUDGET MONITORING 2010-2011
Report ACS11008

The Portfolio Holder introduced a report providing the budget monitoring position for the Adult and Community Portfolio, based on expenditure and activity levels up to 30th November 2010.

The Portfolio Holder reported that the projected overspend within the physical disabilities budget was unavoidable and the Executive had been asked to take action to minimise the impact of any overspend. The Interim Head of ACS Finance reported that the budget pressures within Care Services would continue but through management action, the cost pressures had been offset through the realignment of other spending.

In response to a question from a Member of the Committee, the Interim Head of ACS Finance confirmed that the Department used a finance model that accounted for the projected increases in older people however additional cost pressures were caused by services users who were not currently known to the Local Authority presenting themselves for services.

A Member noted that the Local Authority had not identified the impact of the increase of clients with physical disabilities, and sought assurances that Officers understood why this had not been identified. The Interim Head of ACS Finance explained that the additional pressures had arisen from an increase in the number of adults that had suffered from accidents and strokes. There were also a number of clients that had degenerative

illnesses that had worsened and therefore required a higher level of care. The Director ACS assured the Committee that action had been taken to mitigate against increased cost pressures within the physical disabilities budget, but noted that it would take time for this action to reduce the pressure on the budget. The Director stressed that at the current time the pressures were unavoidable, but that work to redesign services would minimise the cost pressures on the budget in the future.

A Co-opted Member sought clarification that the re-ablement programme continued to be a growth area and the Director ACS confirmed that there was no reduction in the funding for re-ablement. The Local Authority was also working with partners in the Health Service in order to minimise the number people relying on council services. There was an increasing focus on maximising the independence of clients in their own home. The Director ACS also confirmed that re-ablement services would be provided free of charge in the same way as intermediate care was free at the point of delivery. Follow-on services would be means-tested.

The Portfolio Holder reminded the Committee that the Borough would be receiving £3.2 million via the PCT to be used for social care services which benefit health.

RESOLVED that the Portfolio Holder be recommended to note the projected overspend of £192,000 forecast on the controllable budget for the Adult and Community Portfolio as at 30th November 2010.

**D) CAPITAL PROGRAMME MONITORING - 2nd QUARTER 2010/11
Report DR10110**

On 3rd November 2010, following scrutiny by the Executive and Resources PDS Committee on 27th October 2010, the Executive received a report summarising the current position on capital expenditure and receipts following the 2nd quarter of 2010/11. The Executive agreed a revised Capital Programme for the four year period 2010/11 to 2013/14 and the Committee considered a report highlighting the changes agreed by the Executive in respect of the Capital Programme for the Adult & Community Services Portfolio. The revised programme for this Portfolio was set out in Appendix A of the report.

RESOLVED that the Portfolio Holder be recommended to note and confirm the report.

**E) DRAFT 2011/12 BUDGET
Report ACS11010**

The Portfolio Holder introduced the Draft 2011/12 Budget incorporating cost pressures and additional saving options reported to Executive on 12th January 2011. Members were requested to consider the savings proposed and to also identify any further action to be taken to reduce the cost pressures facing the Council over the next four years. The Executive requested that each PDS Committee considered the proposals arising from the "The Local

Government Finance Settlement 2011/12 to 2012/13 and Related Budget Issues” report presented to the Executive on 12th January. Each PDS Committee is requested to provide comments, prior to Executive making recommendations to Council for the 2011/12 Budget.

The Interim Head of ACS Finance reported to the Committee that Bromley Council had incurred net losses in funding of £15 million in 2011/2012 and this would rise to £22 million in 2012/2013. The Committee were informed that if the proposed savings options were approved, Officers should be in a position to deliver a balanced budget.

The Director ACS reviewed all the savings options presented in Appendix 2b of the report and outline how the savings would be achieved.

The Chairman corrected an error on page 17 of the report suggesting that the comment within line 2 should read “...increasing the amount of commissioned *in-house* training...”

The Chairman reported that she was uncomfortable with the proposal to reduce spending on the Private Sector Renewals Grant as this had been so successful. The Director ACS clarified that smaller schemes such as “Staying Put” were unaffected by this proposal. The Director suggested it would be helpful to present a future paper to the Committee with evidence of the reviewed running of the programme. The Committee was assured that quality impact assessments would be undertaken on all the proposed saving options.

Another Member questioned whether charges could be placed on properties, and the Director ACS responded that whilst this was one of the options available, charges on properties were complex to administer.

In response to a question, the Director ACS reported that the total spend on the Private Sector Renewals Grant was around £400,000 to £500,000.

In respect of the proposed efficiencies through contracting, a Co-opted Member expressed concern as the contracts with third sector and voluntary organisations were important. The Director ACS stressed that in future years the voluntary sector would play an increased role in service delivery. The Director ACS explained that there were other efficiencies in contracting that could be made and outlined an example of a recent saving that had been made to the Committee.

A Co-opted Member highlighted that there was a network of forums that underpinned the relationship between voluntary and statutory organisations, and asked if the networks would be impacted by the savings. In response the Director confirmed that they would not be affected.

Referring to the ‘Reduced Funding to Sheltered Housing’, the Chairman asked for an indication of the timescales for consultation. The Director ACS responded that the consultation process was in the hands of the Housing Associations because the changes to levels of funding for services would affect their tenants. Mrs Gill Rose reported that some changes could to be difficult as a result of the contractual arrangements that were in place. Mrs Rose highlighted that there had been publicity around national difficulties surrounding the loss of warden services and these difficulties were reflected at a local level. The Director ACS noted that if this

saving could not be realised, other savings would have to be found in other services areas.

The Portfolio Holder underlined the difficulties faced by the Department in continuing to deliver necessary services following the significant reduction in funding, and highlighted the importance of mitigating the impact any loss of service would have on service users. The Portfolio Holder requested regular update reports to the Committee as the savings were implemented.

RESOLVED that the:

- (a) savings options proposed by the Executive be noted;**
- (b) update on the financial forecast and the Draft 2011/12 Budget proposals be noted;**
- (c) outcome of the Local Government Settlement which results in significant reductions in Government funding to the Council be noted;**
- (d) the cost pressures from 2011/12 to 2014/15 be noted.**

**F) PERSONAL BUDGETS AND CONTRIBUTIONS POLICY
CONSULTATION
Report ACS11006**

The Portfolio Holder introduced a report outlining the proposed changes to the Personal Budget and Contributions Policy for Adult Social Care services from 2011 onwards as resolved by the Executive in December 2010. The Committee was provided with an update on the consultation being undertaken with the wider stakeholder groups.

The Head of Programme Management (LD) outlined the how the consultation had been undertaken and highlighted that 3521 service users had been consulted, and that Bromley Sparks had been engaged to convert the documents into easy read format. The consultation period would end on 28th February 2011, and the Portfolio Holder would consider the outcomes of the consultation at a special meeting on 18th March 2011.

The six main areas of the consultation were outlined in paragraph 3.1.1 of the report.

The Committee thanked Officers for the examples that had been included in Appendix 2 of the report as these had helped clarify the proposals being put forward.

A Member sought clarification regarding whether day services were now included in personal budgets. The Director ACS outlined the procedure that would be adopted in assessing the costs incurred by individuals.

Responding to a question from a Member, the Exchequer Manager confirmed that the assessments undertaken would take account of rent and mortgage payments. Advice on the benefits that would be available to

service users would also be provided, and once benefits had been reviewed service users needs would be re-assessed.

A Co-opted Member highlighted the support some users might need when making decisions about the services they wanted to access, as if clients made the wrong choices, the Local Authority could face higher long term costs. The Portfolio Holder reported that he shared the concerns expressed, but underlined the importance of empowering service users and ensuring that they were as informed as possible when making their choices.

Some Members expressed concern surrounding the £10 charge for non-eligible day services. The Director ACS clarified that the charge for non-eligible day services would only be levied on users who had not been identified as needing this service during their assessment.

The Director ACS confirmed that details of how personal budgets would be calculated and administered would be included in the report presented to the Portfolio Holder on 18th March 2011.

In response to a question from a Member the Director ACS explained that in future there would be a requirement to ask service users questions around the support they received from family members. The Committee was reminded that clients who did not receive any support from relatives placed a greater financial burden on the Local Authority. In the future, assessments would have to consider individuals needs and those needs that could be met by sources other than the Local Authority. The Director suggested that it was fair to assume that people would help support their relatives however, when this support was not there, the Local Authority would provide services if people were eligible. The Committee was reminded that it was not possible for the Council to meet the social care needs of all the residents of the Borough, and as a result of this, they would be signposted to alternative services.

A Co-opted Member stressed the importance of ensuring that carers were aware of the support that was available and that adequate signing-posting to support services available was in place for both users and carers.

The Chairman requested that all Members of the Committee were sent a link to the report due to be considered by the Portfolio Holder on 18th March 2011.

RESOLVED that the Portfolio Holder be recommended to agree:

1. **(a) Inclusion within the calculation of Personal Budgets of the full range of services provided to support people remain at home, including day care;**
(b) Introduction of charging and removal of subsidies from holiday breaks, laundry and shopping services;
(c) New charge rates for personal care visits and directly employed personal assistants;

- (d) Increased charges for Carelink (community alarm), Telecare and other assisted technology equipment;**
- (e) Introduction of standard rates for disability related expenditure disregards when calculating personal contributions;**
- (f) Introduction of a charge for ineligible service users who use day services;**
- (g) the consultation being undertaken with the wider stakeholder groups be noted.**

- 2. Portfolio Holder be recommended to consider the views of the PDS Committee alongside the outcome of consultation prior to deciding on the adoption of the revised Personal Budget and consultations Policy in March 2011 and prior to any changes being implemented.**

**G) CLOSURE OF ADULT SOCIAL CARE RECEPTION SERVICES
Report ACS11005**

The Portfolio Holder introduced a report setting out proposals to close adult social care reception services at The Walnuts and Yeoman House area offices. The report identified the impact of these proposals on service users, and the financial implications of the proposed changes, including savings and overall redundancy costs. The proposal to close these services, with effect from 4 April 2011, followed a number of changes which had impacted significantly on the demand for these reception services. This included the relocation of children's social care teams from The Walnuts and Yeoman House to the Old Town Hall. The majority of callers accessed children's social care and housing services, and it was now proposed to manage the delivery of these services differently.

A Member asked whether it would be possible to have a telephone link in some libraries, as this would provide a better level of service to clients with visual impairments. The Assistant Director (Strategic Development and Performance) agreed that this was something that could be reviewed.

RESOLVED that the Portfolio Holder be recommended to agree the proposed closure of Adult Social Care receptions at The Walnuts and Yeoman House area offices, subject to consideration of the breakdown of redundancy costs, presented as a part 2 item on this agenda.

**H) COMMISSIONING ARRANGEMENTS FOR SUPPORTED LIVING
FOR PEOPLE WITH LEARNING DISABILITIES: SCHEME A
Report ACS11009**

The Portfolio Holder introduced a report setting out the provision of living support services at Padua Road as part of the supported living programme for people with learning disabilities. The report made recommendations for the award of a support contract for one year from April 2011. The full

financial implications of the proposals were considered by the Committee in Part 2 later in the meeting.

RESOLVED that the Portfolio Holder be recommended to agree, subject to consideration of the full financial implications in Part 2, the award of a contract for one year from 1st April 2011 to Family Mosaic for support to 8 service users at Padua Road.

**I) COMMISSIONING ARRANGEMENTS FOR SUPPORTED LIVING FOR PEOPLE WITH LEARNING DISABILITIES: SCHEME B
Report ACS11011**

The Portfolio Holder introduced a report outlining the provision of support services to people with learning disabilities by Elizabeth Fitzroy Support and requesting a waiver of Contract Procedure Rule 13.1 to enable the Council to enter into a further contract with Elizabeth Fitzroy Support. The full financial implications of the proposal were considered by the Committee in Part 2 of the agenda.

RESOLVED that the Portfolio Holder be recommended to:

- 1. Grant a waiver under Contract Procedure Rule 13.1 for the need for competitive tendering to allow officers to award a contract for supported services for people with learning disabilities to Elizabeth Fitzroy Support with effect from 1st April 2011.**
- 2. Agree the proposed length of the contract is one year with the potential to extend for a further period up to but not exceeding one year. The extension to be agreed by the Director of Adult and community Services in consultation with the Adult and Community Portfolio Holder.**
- 3. Agree the contract will include a break clause which will enable the Council to withdraw from the contract earlier should a review of funding become necessary.**

**J) SERVICES FOR PEOPLE WITH VISUAL IMPAIRMENT
Report ACS11004**

The Portfolio Holder introduced a report proposing a short term contract in 2011/2012 to enable the effects of the personalisation agenda on the service to be addressed. The contract with Kent Association for the Blind for provision of rehabilitation and support services to people with visual impairments would expire on 31st March 2011 with no option to extend.

The Joint Strategic Commissioning Manager (Older People and Adults with Complex Health and Social Care Needs) confirmed that there were no other providers of the service.

In response to a question from the Chairman, the Joint Strategic Commissioning Manager reported that the Annual Subscription for the

talking books service was £50 and the total cost of the service, including equipment was £80.

The Committee were told that a free audio books service could be obtained from the Calibre Audio Library at <http://www.calibre.org.uk/>.

RESOLVED that the Portfolio Holder be recommended to waive the requirements for competitive bids pursuant to Contract Procedure Rule 13.1 and approve the proposal to negotiate a new contract with the current provider for the provision of services to people with visual impairments for a period of one year from 1st April 2011 to 31st March 2012. The Portfolio Holder is also recommended to agree to the consultation on the proposal that small items of equipment and talking books will no longer be provided free of charge to people with visual impairment.

77 UPDATE FROM SOUTH LONDON NHS TRUST

Ms Jennie Hall, Director of Nursing, Governance and Patient Experience at South London Healthcare NHS Trust, provided the Committee with an update of the implementation of the 'A Picture of Health' proposals and how they would impact on the residents of the Borough, The presentation can be seen at Appendix C to the minutes.

In response to a question regarding the bad publicity that the Trust had recently been the subject of, Ms Hall confirmed that a communications strategy was being developed and the Trust was working with the local press to address the recent bad publicity.

Ms Hall reported that in the last week, the Trust had exceeded targets surrounding A&E waiting times with 95% of patients being treated within the expected time. The Trust was monitoring patient flows on a weekly basis and would be monitoring where patients were being treated.

In response to a question from the Chairman, Ms Hall reported that the Trust anticipated that the use of the paediatric unit at the Urgent Care Centre would increase as parents became aware of the service.

In response to a question from a Co-opted Member regarding midwife vacancies at the Trust, Ms Hall reported that there had consistently been some midwifery vacancies, however the Trust had taken action to progress the situation.

Ms Hall reported that the CQC Action Plan would be published following the Trust Board meeting on Wednesday 26th January 2011.

The Chairman thanked Ms Hall for attending the meeting and providing the Committee with an update.

78 UPDATE ON THE HEALTH WHITE PAPER

The Committee considered a summary of the recent White Paper - '*Equity and Excellence- Liberating the NHS,*' further guidance and considered how Bromley was situated in relation to the proposed changes.

Dr Angela Bhan provided an overview of the report and updated the Committee on the impact of the White Paper on the Borough.

- It was likely that the three GP clusters across the Borough would work together as one consortium;
- The National Commissioning Body would take on the responsibility for commissioning services for rarer disorders, such as HIV and it was likely that there would be regional version of this for London.

Dr Bhan confirmed that the Health and Wellbeing Board would not be undertaking the Health Scrutiny role but that it had responsibility for overseeing the commissioning and delivery of health and social service functions and might also oversee public health functions. The Director ACS reported that it was hoped to merge public health with the Local Authority sooner rather than later.

The Portfolio Holder highlighted that the Health and Wellbeing Board would reflect the new emphasis on wellbeing.

RESOLVED that the report be noted.

79 RESTRUCTURE -CARE MANAGEMENT AND ASSESSMENT TEAMS IN ADULT AND COMMUNITY SERVICES Report ACS11007

The Committee considered a report outlining the impact on service users following the restructure of the Care Management and Assessment Teams for adults with physical disability and older people, which was agreed by the Executive on 8th December 2010. The structure was designed to improve the response to service users and was based on the Customer Journey agreed by the Portfolio Holder on 21st September 2010.

The Director ACS highlighted that the Department was restructuring the Care Services Division with by replacing the current service structure two operational strands one that focused on re-ablement and one that focused on supporting people with longer term social care needs.

A co-opted member commented that the new structure was a positive step and was pleased to see the department move away from a structure based on a person's age, to one that focussed on the level and complexity of need.

The Chairman suggested that the Committee should receive an update at its meeting in November 2011.

RESOLVED that:

- (a) the impact of the agreed proposals for restructuring within the Care Management and Assessment Teams be noted.**
- (b) The Changes resulting from these proposals should be reported to this Committee in November 2011 in order for Members to assess whether the objectives have been achieved.**

80 QUALITY MONITORING IN CARE HOMES
Report ACS11001

The Committee considered a report providing an update on the work undertaken to monitor the quality of service provided in residential and nursing homes for adults in the Borough.

The Chairman highlighted that there were fewer one star care homes than there had been the previous year and congratulated Officers on the success of the monitoring system.

The Committee was informed that the CQC was replacing the star rating system with a new rating system, however Officers would continue to visit the lowest ranked homes more frequently than other homes.

Following a question from Mrs Angela Clayton-Turner, the Committee were informed that a number of care homes in the Borough provided residential respite care for severe dementia. The Strategic Manager, Procurement and Contract Compliance agreed to provide information to Mrs Clayton-Turner regarding residential respite care for people with severe dementia.

The Committee were informed that there were fewer people accessing residential homes as people were staying in their own homes longer, and as a result of this there was not currently a waiting list for residential care.

RESOLVED that the report be noted.

81 UPDATE FROM THE MOBILITY FORUM
Report LDCS11019

In April 2010, the Adult and Community Policy Development and Scrutiny Committee agreed to establish a Bromley Mobility Forum, initially for a period of one year. The Chairman of the Forum provided an update on progress made to date.

Mrs Leslie Marks, Chairman of the Mobility Forum reported to the Committee that the Forum would shortly be undertaking a survey on the use of buses across the borough and were seeking to identify personal accounts of experience of bus usage. In future, the Forum would also be reviewing Dial-a-ride, street furniture and disability awareness training for public transport staff.

In response from a question from the Chairman, Mrs Marks confirmed that 'Speaking Up' groups based in schools were not yet involved with the Forum.

A Member suggested that London Travel Watch may be of assistance in lobbying Network Rail regarding the development of Bromley South Station to provide access for people with mobility difficulties.

The Committee were told that there was funding in place to sustain the Forum until July 2011. Any future funding would have to be reviewed.

RESOLVED that the update be noted.

82 COMMISSIONING OF SUBSTANCE MISUSE TREATMENT SERVICES ANNUAL REPORT 2010
Report ACS10079

The Committee considered a report updating Members on the work of the Drug Action Team in respect of substance misuse, covering areas of progress and activity in relation to specific aspects of performance over the last year and identifying priorities for the future.

The Strategic Commissioner, Mental Health reported that the Local Authority would be undertaking six-monthly reviews of participants following completion of the drug treatment programme to monitor the success of the programme. The National Treatment Agency measure of success was based solely on participants completing the programme. Treatment for addiction to prescription drugs was not part of this programme. The Chairman noted that more detailed information on the success of the drug treatment programme would be available after a year.

RESOLVED that the report be noted.

83 INTERNAL AUDIT VALUE FOR MONEY REPORTING PILOT
Report LDCS11009

The Audit Sub-Committee at its meeting on 16th September 2010 approved an approach to Value for Money (VfM) reporting by Internal Audit. In developing this approach, the Sub-Committee considered pilot VfM work on Adult and Community Services and requested that these be reported to the relevant Committees for consideration.

The Director ACS highlighted a number of inaccuracies within the report and stressed that the pilot had focused on methodology.

RESOLVED that the approach to Value for Money reporting endorsed by the Audit Sub-Committee be noted.

84 WORK PROGRAMME
Report LDCS11007

The Committee reviewed its work programme for 2010/2011.

The Chairman agreed to report back to the Committee in March 2011 regarding the progress of the new Health Scrutiny Sub-Committee.

RESOLVED that the Work Programme be noted.

**85 LOCAL GOVERNMENT ACT 1972 AS AMENDED BY THE
LOCAL GOVERNMENT (ACCESS TO INFORMATION)
(VARIATION) ORDER 2006 AND THE FREEDOM OF
INFORMATION ACT 2000**

RESOLVED that the Press and public be excluded during consideration of the items of business listed below as it is likely in view of the nature of the business to be transacted or the nature of the proceedings that if members of the Press and public were present there would be disclosure to them of exempt information.

**86 PRE-DECISION SCRUTINY OF EXEMPT (PART 2) ADULT AND
COMMUNITY PORTFOLIO REPORTS**

A) CLOSURE OF ADULT SOCIAL CARE RECEPTION SERVICES
Report ACS11005a

The Portfolio Holder introduced a report providing details on the staffing and financial implications arising from the report at Minute 78e.

**B) COMMISSIONING ARRANGEMENTS FOR SUPPORTED LIVING
FOR PEOPLE WITH LEARNING DISABILITIES: SCHEME A**
Report ACS1109a

The Portfolio Holder introduced a report setting out the full financial implications of the proposal considered at Minute 78f.

**C) COMMISSIONING ARRANGEMENTS FOR SUPPORTED LIVING
FOR PEOPLE WITH LEARNING DISABILITIES: SCHEME B**
Report ACS11011a

The Portfolio Holder introduced a report setting out the full financial implications of the proposal considered at Minute 78g.

The Meeting ended at 10.43 pm

Chairman

Minute Annex

Oral Questions for the Adult and Community PDS Committee 25th January 2011

Questions from Mrs Jean Stout, Chairman Community Care Protection Group

1. (a) What is the existing budget for equipment for free visual aids for the visually handicapped that ACS proposes to cut?

(a) What reduction in the budget for the contract with Kent Association for the Blind is ACS proposing to cut?

What Services does this cover?

There is no proposal to reduce this budget

The designated budget in 2010/11 for Talking Books and equipment for people with sight impairments is £9,770. As demand for equipment increases, it is proposed to consult over which items of equipment should still be subsidised by the Council in order to make the best use of the funds available.

It is proposed that the Council continues to fund the provision of information, advice and guidance via the contract with Kent Association for the Blind; so that people with sight impairments are informed about what equipment may be useful to them and how they can obtain it.

2. The Prime Minister and the Conservative Party promised before the Election, that cuts would not affect the most vulnerable

(a) Does this Committee consider that the blind and partially sighted are not in this category?

(b) If so, can they please explain what 'vulnerable' means?

The needs of people with visual impairments are assessed under the same "Fair Access to Care Services" criteria as other people with care and support needs. It is not for this committee to clarify a political statement. Politicians use certain phrases when they are campaigning and these campaigns are then translated into policy documents by Civil Servants and the terminology changes. However, I am satisfied that this Council's adult social care eligibility criteria and budget information for services are made publically available. If Mrs Stout does have any further queries I am more than happy to discuss these with her following the meeting.

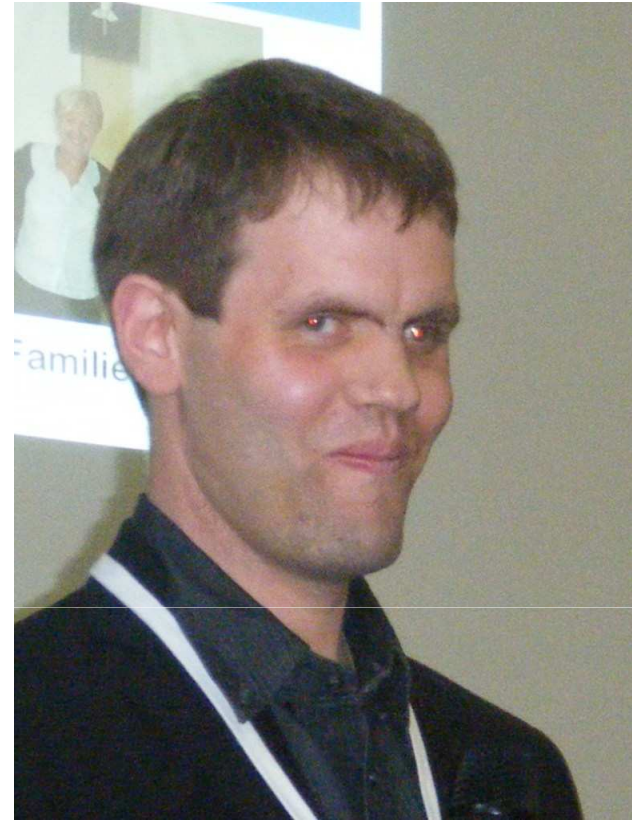
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*speaking up
together*

what we say counts



David Barnett
Bromley Sparks member



Matthew Froude
vice chair
Bromley Sparks

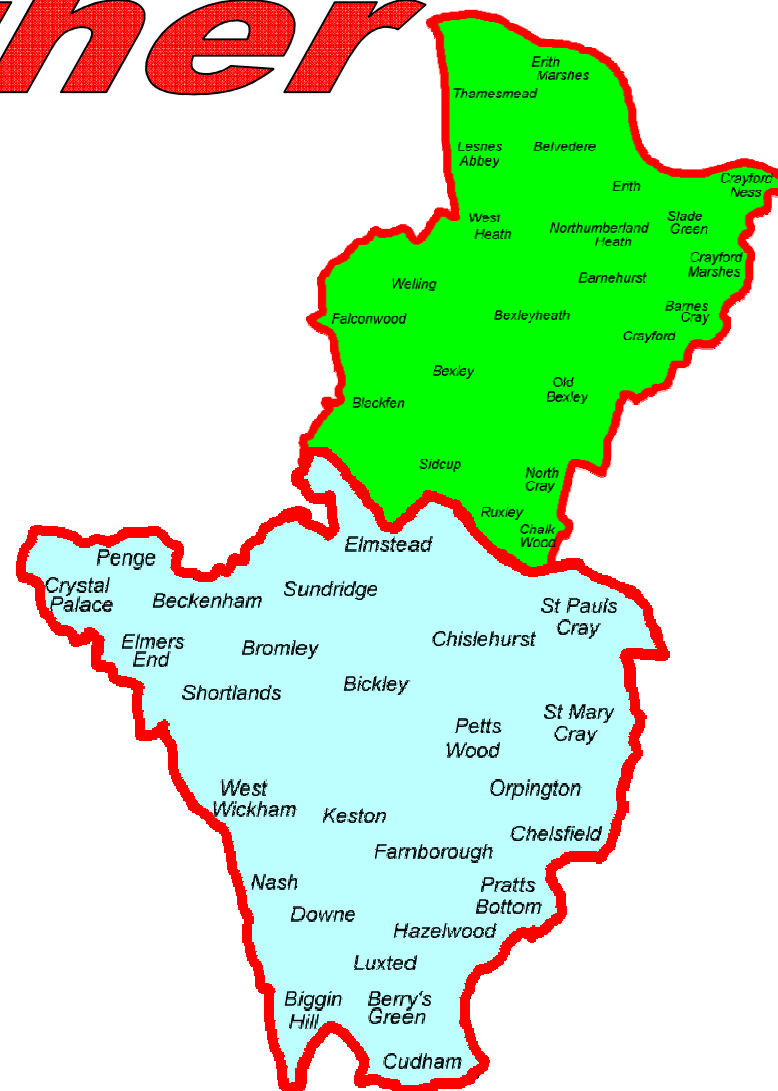
speaking up together



Speaking Up in School

**Bromley
Sparks**

**Bexley
Speaking Up
Group**



speaking up together



speaking up together



our views matter

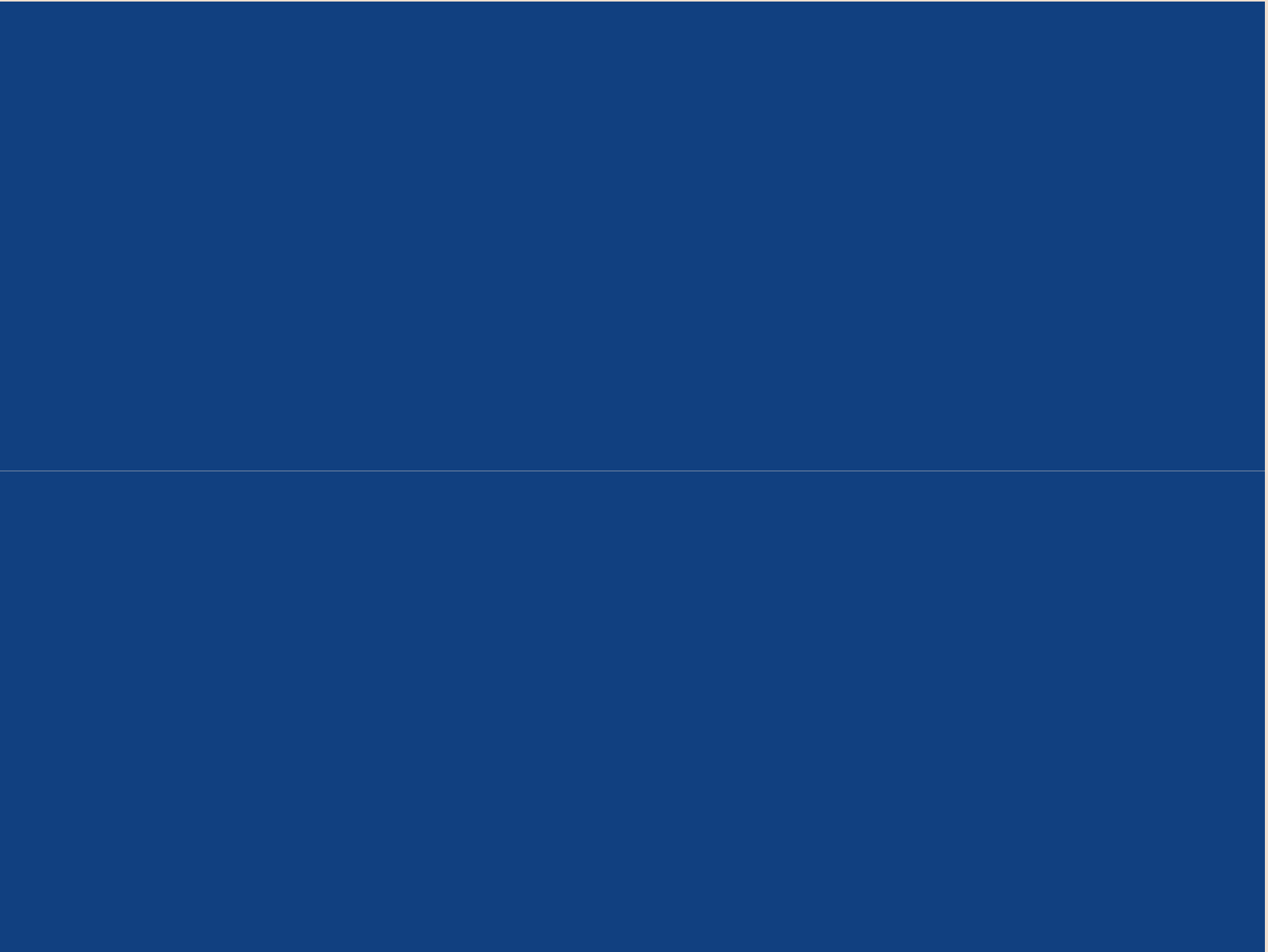


our views matter



Stephanie

Jason



Holly

Bromley LINK and Partnership Board rep



I think it's good to **have our own say**;
speaking up and answering questions.
Our group helps us to practice that.



When people don't listen I feel anxious and annoyed.



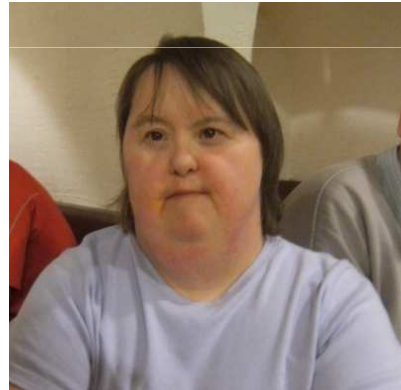
I am on the group which **talks about health**.
It is interesting. We talk about **care services**.

I think the **services will improve if they do
what we say!**



Janet

Partnership Board rep



I like the **Speaking Up Group**. We get to **talk** about all **different things**. I like going to the meetings. I like being chairman and keeping everyone in order.



The Partnership Board is very interesting.
I feel **very important**.

It's a good way for the **council to listen to us**.



If **people don't ask me** what I think,
I feel **annoyed and sad**.

I like everything about speaking up. It **makes
me feel better** when I get the chance to **speak
up**.



Speaking Up Group members say:

- The most **important** thing about being part of groups and forums is that we can **say how we feel and share our views**
- We think this is **important** because when **people understand** they can **help us out**



Speaking Up Group members say:

- we can talk about our members **experiences**
- It is **very upsetting** when people **don't listen** or **decide things without asking us**
- **Smaller groups** make things **better** because it is **easier for people** who need help **to join in.**



Skilling up for stronger voices



steering groups, forums, boards, conferences and consultations

- BBA management committee
- Advocate 4 Health focus group and steering group
- Bromley Learning Disability Partnership Board
- service user forum
- good health sub group
- Bromley Learning Disability Forum

steering groups, forums, boards, conferences and consultations

- Bromley Mencap Brokerage steering group
- Bromley Mobility Forum
- Thyme Out steering group
- Supporting Independence in Bromley communications steering group
- Portfolio planning day

steering groups, forums, boards, conferences and consultations

- Metropolitan Police independent advisory group for disability
- People First campaign group
- People First hate crime group
- London Regional Forum
- Inclusion London



speaking up together



supported by
Bexley & Bromley Advocacy





South London Healthcare **NHS**
NHS Trust

South London Healthcare NHS Trust Services Update

January 2011

Presentation to Bromley HOSC



Top five priorities for the coming year

1. Continued focus on improving patient safety/ experience
2. Ensure improved performance
3. Financial Performance
4. Organisational Development work stream
5. Partnership with General Practice



Summary: temporary changes across SLHT

- A series of service moves and temporary closures were completed throughout November and December 2010
- Emergency and acute care services were relocated from QMS to QEH and PRUH, alongside complex elective surgery
- Elective General, orthopaedic and gynaecology surgery has relocated to QMS, with the creation of a unit supporting post acute ortho-geriatrics and medically fit patients
- Maternity and neo natal services, including the early pregnancy and foetal assessment units, relocated from QMS to QEH and PRUH, along with paediatric inpatient services. Ante natal and postnatal services, along with community midwives, have remained at QMS, with the creation of the CYP AU
- The 24 hour Urgent Care Centre remains on the QMS site



APOH Update

- NHS London has accepted the recommendation of local GPs for the service changes proposed in A picture of health and they are satisfied that the Secretary of State's four tests have been met
- This means that we go forward this year with a degree of certainty and ability to plan for the future.
- We are now meeting with our local GPs to plan a definitive future for the Sidcup site to ensure it develops as a key health facility
- We will now resuscitate ambitious plans to develop the site as a health campus, including the local development of radiotherapy. We will be in a position to set out these plans in partnership with local GPs by the end of March



Maternity Services

- Successful integration of the QMS obstetric service into PRUH and QEH
- Opened the purpose built co-aligned Midwifery Led Birthing Unit on 8 December 2010 at PRUH
- Improved staffing profile across Midwifery
- Improved Consultant profile across obstetric units
- Early positive feedback from women



Staffing and spacing improvements to QEHA and PRUH A&E

QEHA:

- New mobile clinic (used to assess patients with minor injuries and houses the Urgent Care Centre)
- Expansion of the Majors Area
- Recently opened surgical assessment unit – supporting A&E activity
- More children being referred to Happy Hippo assessment area to be quickly seen by paediatricians



Staffing and spacing improvements to QEH and PRUH A&E (cont.)

PRUH:

- Opened the Urgent Care Centre
- Expanded the paediatric assessment area with new build.

Staffing:

- More A&E Consultants working across QE and PRUH than when we had three sites open
- Working to recruit more emergency medicine consultants and Nursing posts.



Measures to improve A&E waiting times

- Additional locum consultants recruited to fill a vacant post
- Employed a team of nursing staff on a short term basis while recruiting to fill the permanent roles.
- Receiving expert advice and support from NHS London and Department of Health Intensive Support Team over the next few weeks, including:
 - An independent review (by clinicians, for clinicians) of A&E models of care, looking at our structure and systems for processing patients
- An overview of all improvements are being managed through a control plan in a programme management approach



Stroke services

- Accreditation of stroke services at the PRUH and QEH sites in November 2010
- Progress being sustained in relation to the accredited stroke unit
- Successful external visit in relation to preparation for HASU status
- Reduction in patient complaints
- Early positive feedback from patients and families

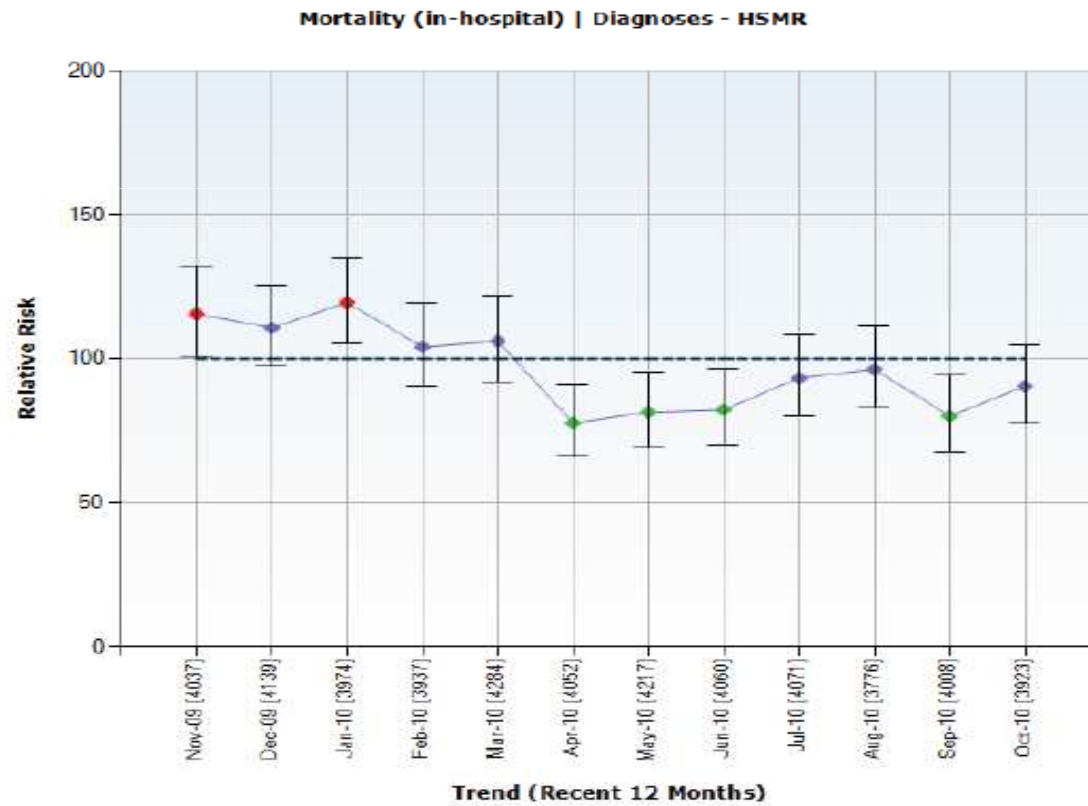


HCAI performance

- Exceeding both national and local targets
- Single MRSA since April 2010
- C Difficile performance April to Dec 2010 33% reduction from the same period April to Dec 2009
- Ongoing work regarding the wider infection control agenda



Mortality rates improvement





Care Quality Commission inspection

- The CQC reviewed our three main sites and Beckenham Beacon at the end September 2010
- CQC had no major concerns
- CQC found that overall patients were happy with the care they received and staff were professional and committed to providing care of the highest quality
- Trust was compliant with key standards around:
 - Respecting and involving patients
 - Infection prevention and control
 - Safeguarding children
 - Safety of hospital premises and equipment
 - Complaints
 - Consent
 - Supporting staff
 - Working with other providers



Care Quality Commission inspection (cont)

- Improvements are required in some important areas, many of which have been addressed since the CQC visit and which the temporary closure programme has helped with:
 - Ensuring staff were familiar with the new on-line incident reporting system implemented in September 2010.
 - Ensuring eligible staff have all had CRB checks
 - Ensuring staff have had training around safeguarding adults
 - Ensuring good medicines management processes
 - Supporting vulnerable, elderly patients with their nutrition at QMS
 - Supporting the workforce

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